

# Understanding Hospice Care



  
**trustbridge**<sup>®</sup>

hospice | palliative care | home care

# What is Hospice Care?

We take care of patients and families facing serious illness, so they can focus on living well.

## Quality of Life

We are committed to the belief that there is a lot of living to do in the last six months of life. Hospice is a very special type of compassionate, holistic care for families that provides physical, emotional and spiritual comfort to enhance well-being and quality of life.



**At Trustbridge,  
we view hospice as a  
way for people with  
serious illness to reclaim  
their lives—to live each  
day to the fullest, doing  
the things that are  
important to them with  
the people they love.**

## Peace of Mind

Our support and guidance are available whenever families need us—24 hours a day, 7 days a week. Our hospice caregivers listen and communicate with family members so they understand what is happening, guide them in making important decisions, and educate them on caring for their loved ones.

**Patients are entitled to the support and care of hospice for a full six months, or longer if medically eligible.**



# How We Help Families

**We design each family's care around their hopes, wishes and traditions.**

Patients and families guide all decisions so they can receive the care that is just right for them.

**Expert Medical Care** Our physicians and nurses are specialists in providing optimal comfort, relieving the pain, symptoms, stress and discomfort of serious illness. We also take the time to keep loved ones informed.

**Medications, Equipment and Supplies** We deliver everything related to the hospice diagnosis directly to the bedside, responding to any needs that arise.

**Special Comfort Measures** We are among only 4% of hospices nationwide that provide open access to radiation, chemotherapy, intravenous medications and transfusions when our patients need them for comfort. These non-curative treatments are offered on the basis of physician discretion.

**Emotional Support** Our counselors help patients and family members with their feelings, communications and decisions, including family who live far away.

**Spiritual Care** Respecting all spiritual traditions and levels of belief, our chaplains and rabbis can help everyone considering questions of life, death and loss.

**Caregiver Support** We provide the information, hands-on training and 24-hour support that caregivers need as they care for their loved ones.

**Grief Support for Children and Adults** Counseling and support are available to everyone grieving the loss of a loved one, offering healing and recovery.

**Together,**  
we can do so much.



# Hospice Questions & Answers

## **Where is hospice care provided?**

Our team cares for patients wherever they live—in their home, assisted-living facility, skilled nursing facility or hospital. We also have family-friendly care centers, where we care for patients 24/7 as needed to stabilize pain or other symptoms.

## **How is hospice care paid for?**

Hospice services are paid for by Medicare, Medicaid and private insurance. In keeping with our 35-year tradition, our care is offered to everyone who qualifies, regardless of the ability to pay.



## **Do you have to give up your own doctor when you enter hospice care?**

No. Many patients continue to see their own primary care physicians when they enter hospice care. Our physicians work closely with them to coordinate care and monitor each patient's progress.

## **Is hospice care just for the final weeks?**

Families are entitled to hospice care for a full six months (or longer if the patient continues to meet the medical criteria). Patients can choose to leave hospice care at any time, for any reason, and return later on if they meet admission criteria.

## **How do I know when it's time to call hospice?**

All it takes is a phone call to find out. Hospice care is about families getting the support they need. The sooner they call, the sooner they can benefit from the world of support available for them.

A photograph of a woman with short, grey hair and a white top, smiling warmly. In the foreground, the back of a young girl's head with dark hair is visible, looking up towards the woman. The background is a blurred indoor setting with wooden elements.

**“ When hospice came into our lives, our entire family felt a sense of relief. ”**

# About Us

Whenever families are in need of healthcare services, they can rely on Trustbridge to provide caring, expert and professional support at any stage of illness.

**Hospice Care** for the last six months of life

**Palliative Care** at any stage of illness

**Home Health** at any stage of illness

We think it is so important for everyone to receive the care they need. We embrace each patient and family exactly where they are, helping them feel better, enhancing well-being and providing relief.

If you would like to find out more about hospice care or how we can help someone you love, please contact us at 844.422.3648.

*Your Life. Our Passion.*



trustbridge.com

**24/7 Information: 844.422.3648**

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